

COMMISSIONERS

DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

ORIGINAL



0000174538

ARIZONA CORPORATION COMMISSION

November 4, 2016

To: Docket Control

RE: Arizona Public Service Company – Customer Comments

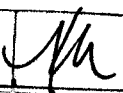
Docket No: E-01345A-16-0036 and E-01345A-16-0123

Please docket the attached 4 opinions regarding Arizona Public Service Company.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
NOV 7 2016

DOCKETED BY 

2016 NOV 7 AM 9 20
AZ CORP COM
DOCKET CONTROL

E-01345A-16-0036

E-01345A-16-0123

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 11/1/2016
Opinion Number: 2016 - 135434 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 11/1/2016 10:05 AM
 Rate Case Items - Opposed

First Name: Michael **Last Name:** Hunt **Account Name:** Michael Hunt
Address: <<< REDACTED >>>
City: Waddell **State:** AZ **Zip Code:** 85355
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

APS wants to charge an "on demand" charge to home users and increase our rates. Why? What are they doing with the money they are receiving? Oh, lets see, wasting over a million dollars fighting against solar use, when the government is pushing it and APS' own commercials are talking up the wonders of solar energy. Making commercials both on TV and radio, which probably isn't cheap. Why? It's not like we have an option of an electric supplier other than APS. They push conservation and using power during off-peak hours, through APS mailings via USPS talking about all the wonderful things they are doing and how great we as users are doing conserving energy compared to our neighbors. Then, after the end user is doing their best trying to save money by not using so much energy, APS wants to hit us with the "on demand" fee!! Why doesn't APS try managing their budget by NOT wasting money on stupid lawsuits, on unnecessary commercials and multiple mailings. Maybe if they were smarter in the use of their money they wouldn't need a rate increase! I guess they feel that since we are stuck using them, they can just continue to raise their rates whenever they are close to a shortfall and we can't do anything about it. I am against raising the rates until APS can show they are doing their best to use their funds in a judicious manner not the careless and immature ways they have in the past. Respectfully: Michael Hunt

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 10/27/2016
Opinion Number: 2016 - 135339 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 10/27/2016 1:02 PM

First Name: Laurel **Last Name:** Vorachek **Account Name:** Laurel Vorachek
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85387
Email: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

Subject: Rate Case

We, Laurel and Keith Vorachek, <<< REDACTED >>> ., Sun City West, are opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Thank you for your consideration,

Laurel and Keith Vorachek

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/27/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Opinion Date: 10/28/2016

Opinion Number: 2016 - 135350

Priority: Respond within 5 business days

Opinion Codes: Other - Net Metering

Closed Date: 10/28/2016 10:04 AM

Rate Case Items - Demand/ Opposed

First Name: Pat & Jim

Last Name: Rakers

Account Name: Pat & Jim Rakers

Address: <<< REDACTED >>>

City: Sun City West

State: AZ

Zip Code: 85375

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

For Assignment

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Subject: Docket E-01345A-16-0036

We, James and Helen Rakers <<< REDACTED >>> Sun City West, AZ 85375, are opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Thank you for your consideration,

James and Helen Rakers

Investigation

Date:

Analyst:

Submitted By:

Type:

10/28/2016

Michael Buck

Telephone

Investigation

Entered into the record and docketed. Closed.

E-01345A-160123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 10/28/2016
Opinion Number: 2016 - 135361 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 10/31/2016 4:38 PM
Rate Case Items - Demand/ Opposed

First Name: PETITION **Last Name:** PETITION 5 **Account Name:** PETITION
PETITION 5

Address:

City: **State:** **Zip Code:**

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

5 identical emails received in opposition to proposed demand and net metering charges

Subject: Opposition to Docket E-01345A-16-0036

I, _____ am opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Thank you for your consideration,

1.Gloria Kerszykowski 2. Michael Webb 3.Lisa Glenn 4.Ruth Orem 5. Bruce J. Harris

Investigation			
Date:	Analyst:	Submitted By:	Type:
10/31/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			
